



COUNCIL AGENDA ITEM MEMORANDUM

DEPT./DIVISION SUBMISSION & REVIEW:

Kellie Brown, Chief Information Officer

ITEM DESCRIPTION: Consider adopting a resolution authorizing the purchase of an annual software subscription for CityWorks AMS asset management and work order software from Azteca Systems LLC of Sandy, UT in the estimated amount of \$70,106.40.

BACKGROUND: The City implemented Cityworks Work Orders and Asset Management software from Azteca Systems for the Public Works and Airport departments. Cityworks is uniquely designed to utilize the GIS geodatabase to identify and track the location of the City's infrastructure assets (i.e. water & wastewater lines, streets, and drainage structures). Though other approaches may interface with GIS, generally for map visualization, Cityworks utilizes the GIS geodatabase to track the asset inventory. Cityworks leverages the inherent value of a GIS-centric, enterprise asset inventory by not only managing the assets and their associated attributes (type, condition, installation date, etc.), but also the work done to care for assets. The linkage between assets and work orders is maintained such that the history of completed work orders against a specific asset is viewable and is easily retrieved.

This software enables a more efficient workflow, easier navigation and a fully integrated GIS-Centric process. The software allows staff to create a customized workflow that will best fit the needs of our Public Works and Airport staff. The software also interfaces to other City systems (e.g. accounting, billing, etc.)

Server AMS standard enterprise license renewal includes unlimited quantities of the identified products: Office, Field, Respond, Mobile Native apps (for iOS/Android), and includes the following add-ons: Storeroom, Equipment Checkout, Contracts, Cityworks Analytics for AMS, Cityworks for Excel, eURL (Enterprise URL), Web Hooks, Web Map Manager, and Local Government Templates (LGT).

Azteca Systems LLC is the developer and sole source provider for the maintenance of their product. The term of the subscription will be October 2, 2024 through October 1, 2025.

ALIGNMENT WITH ADOPTED PLANS:

Plan	Comments
Strategic Plan	This item supports the City of Temple Strategic Plan Goal of “An organization committed to performance excellence,” and the Strategic Plan commitment to “Optimize the use of data and technology to improve service and protect mission critical infrastructure.”

STAFF RECOMMENDATION: Adopt resolution as presented in item description.

BOARDS & COMMISSIONS RECOMMENDATION: This item was not reviewed by any of the official boards and commissions.

FISCAL IMPACT: Funding for the purchase of CityWorks AMS software subscription from Azteca Systems LLC in the amount of \$70,106.40 is included in the FY 2025 Budget.

Description	Account	Amount
CityWorks Enterprise License Agreement Subscription (Water/Sewer Fund 70%)	520-5000-535-2515	\$ 49,075
CityWorks Enterprise License Agreement Subscription (General Fund 25%)	110-1900-519-2515	17,527
CityWorks Enterprise License Agreement Subscription (Drainage Fund 5%)	292-2900-534-2515	3,505
	Total Funds Available	\$ 70,107

ATTACHMENTS:
Resolution