



COUNCIL AGENDA ITEM MEMORANDUM

DEPT./DIVISION SUBMISSION & REVIEW:

Kellie Brown, Chief Information Officer

ITEM DESCRIPTION: Consider adopting a resolution authorizing the purchase of the Palo Alto Cortex eXtended Detection and Response subscription from Dell Marketing LP of Round Rock in the estimated amount of \$115,824.58.

BACKGROUND: Approval of this item will allow for the extension of the current Palo Alto Cortex eXtended Detection and Response (XDR) cybersecurity subscription through October 22, 2025. Cybersecurity protects all categories of data from cyber theft and damage. This includes sensitive data such as personally identifiable information (PII), protected health information (PHI), personal intellectual property, SCADA systems, and public safety records.

With all of the City's systems connected to the Internet, there is a need to protect data and services against an ever-changing landscape of sophisticated cybersecurity threats. A strong security infrastructure includes multiple layers of protection dispersed throughout the City's servers, computers, applications, and networks. With cyber-attacks occurring every 14 seconds, firewall and endpoint protection software must work in harmony to communicate any discovered anomalies. This solution will add to the cybersecurity posture by sending firewall data and endpoint protection data to the Internet to be analyzed and acted upon. Cortex XDR also uses artificial intelligence (AI) in real-time on each computer to help stop new, previously unknown attacks. Although it cannot be guaranteed nothing will slip through the cyber defenses, the City should minimize the liability and risk of attack. Cybersecurity is a top priority.

Dell Marketing LP has been awarded contract #DIR-TSO-3763 by State of Texas Department of Information Resources (DIR), which Staff is recommending using for this purchase. Contracts awarded by DIR have been competitively procured and meet the statutory procurement requirements for Texas municipalities.

ALIGNMENT WITH ADOPTED PLANS:

Plan	Comments
Strategic Plan	This item supports the City of Temple Strategic Plan Goal of “An organization committed to performance excellence,” and the Strategic Plan commitment to “Optimize the use of data and technology to improve service and protect mission critical infrastructure.”

STAFF RECOMMENDATION: Adopt resolution as presented in item description.

BOARDS & COMMISSIONS RECOMMENDATION: This item was not reviewed by any of the official boards and commissions.

FISCAL IMPACT: Funding for the purchase of the Palo Alto Cortex XDR from Dell Marketing LP in the estimated amount of \$115,825 is included in the adopted FY 2025 Budget, account 110-1900-519-2515.

ATTACHMENTS:
Resolution