



**RFP #27-02-25 FSA, HSA & COBRA Administration
EVALUATION TABULATION**

| Criteria | Maximum Score | ASIFlex | Creative Benefit Administrators | HSA Bank | Interflex Payments LLC dba Ameriflex | Lively | Metropolitan Life Insurance Company | Navia Benefit Solutions, Inc. | Optum Financial | Surency Life and Health Insurance Company | Total Administrative Services Corporation | Voya Financial |
|---|---------------|--------------|---------------------------------|--------------|--------------------------------------|--------------|-------------------------------------|-------------------------------|-----------------|---|---|----------------|
| Cost of Coverage | 35.00 | 27.20 | 14.80 | 23.60 | 23.60 | 15.20 | 28.80 | 31.20 | 26.00 | 24.00 | 32.20 | 33.00 |
| Demonstrated experience in providing the products and services | 25.00 | 14.60 | 15.60 | 20.60 | 18.20 | 16.80 | 16.40 | 19.20 | 24.00 | 18.60 | 19.00 | 14.20 |
| Customer service availability (multiple direct contacts assigned) | 25.00 | 17.20 | 16.60 | 20.60 | 17.40 | 16.60 | 14.00 | 15.60 | 23.00 | 15.60 | 13.80 | 14.80 |
| Availability and quality of reporting | 15.00 | 11.80 | 11.80 | 11.80 | 11.80 | 11.80 | 11.80 | 11.80 | 14.60 | 11.80 | 11.40 | 11.80 |
| Total Score | 100.00 | 70.80 | 58.80 | 76.60 | 71.00 | 60.40 | 71.00 | 77.80 | 87.60 | 70.00 | 76.40 | 73.80 |

Final Ranking:

1. Optum Financial
2. Navia Benefit Solutions, Inc.
3. HSA Bank
4. Total Administrative Services Corporation (TASC)
5. Voya Financial
- 6.-7. Interflex Payments LLC dba Ameriflex
- 6.-7. Metropolitan Life Insurance Company
8. ASIFlex
9. Surency Life and Health Insurance Company
10. Lively
11. Creative Benefit Administrators