



COUNCIL AGENDA ITEM MEMORANDUM

DEPT./DIVISION SUBMISSION & REVIEW:

Kellie Brown, Chief Information Officer

ITEM DESCRIPTION: Consider adopting a resolution authorizing the purchase of annual maintenance for the public safety records management software with Intergraph Corporation dba Hexagon Safety & Infrastructure of Chicago, IL in the estimated amount of \$50,096.53.

BACKGROUND: The Police and Fire Departments currently use a records management software created by Intergraph Corporation dba Hexagon Safety & Infrastructure (Hexagon) for the following public safety applications:

WebRMS (manages records for arrests, warrants, citations, evidence, calls for service, etc.)

Computer Aided Dispatching (CAD) Interface Software (provides incident management)

Business Intelligence (analyzes data and provides simplified reports, results, relationships, and trends)

WebRMSs will be replaced with Niche RMS in FY 2025 so we are requesting a partial renewal through February 2025.

Hexagon is the sole provider of maintenance for this public safety records management software.

ALIGNMENT WITH ADOPTED PLANS:

Plan	Comments
Strategic Plan	This item supports the City of Temple Strategic Plan goal to be a “An organization committed to performance excellence,” and the Strategic Plan commitment to “Optimize the use of data and technology to improve service and protect mission critical infrastructure.”

STAFF RECOMMENDATION: Adopt resolution as presented in item description.

BOARDS & COMMISSIONS RECOMMENDATION: This item was not reviewed by any of the official boards and commissions.

FISCAL IMPACT: Funding for the purchase of annual maintenance for the public safety records management software from Hexagon Safety & Infrastructure in the estimated amount of \$50,097 is included in the adopted FY 2025 Budget, account 110-1900-519-2338.

ATTACHMENTS:
Resolution