



COUNCIL AGENDA ITEM MEMORANDUM

DEPT./DIVISION SUBMISSION & REVIEW:

Kellie Brown, Chief Information Officer

ITEM DESCRIPTION: Consider adopting a resolution authorizing the purchase of annual maintenance for the public safety records management software with Intergraph Corporation dba Hexagon Safety & Infrastructure of Chicago, IL in the estimated amount of \$50,096.53.

BACKGROUND: The Police and Fire Departments currently use a records management software created by Intergraph Corporation dba Hexagon Safety & Infrastructure (Hexagon) for the following public safety applications:

- WebRMS (manages records for arrests, warrants, citations, evidence, calls for service, etc.)
- Computer Aided Dispatching (CAD) Interface Software (provides incident management)
- Business Intelligence (analyzes data and provides simplified reports, results, relationships, and trends)

WebRMSs will be replaced with Niche RMS in FY 2025 so we are requesting a partial renewal through February 2025.

Hexagon is the sole provider of maintenance for this public safety records management software.

ALIGNMENT WITH ADOPTED PLANS:

Plan	Comments
Strategic Plan	This item supports the City of Temple Strategic Plan goal to be a “An organization committed to performance excellence,” and the Strategic Plan commitment to “Optimize the use of data and technology to improve service and protect mission critical infrastructure.”

STAFF RECOMMENDATION: Adopt resolution as presented in item description.

BOARDS & COMMISSIONS RECOMMENDATION: This item was not reviewed by any of the official boards and commissions.

FISCAL IMPACT: Funding for the purchase of annual maintenance for the public safety records management software from Hexagon Safety & Infrastructure in the estimated amount of \$50,097 is included in the adopted FY 2025 Budget, account 110-1900-519-2338.

ATTACHMENTS:
Resolution