



RFP #27-02-25 FSA, HSA & COBRA Administration
EVALUATION TABULATION

Criteria	Maximum Score	ASIFlex	Creative Benefit Administrators	HSA Bank	Interflex Payments LLC dba Ameriflex	Lively	Metropolitan Life Insurance Company	Navia Benefit Solutions, Inc.	Optum Financial	Surency Life and Health Insurance Company	Total Administrative Services Corporation	Voya Financial
Cost of Coverage	35.00	27.20	14.80	23.60	23.60	15.20	28.80	31.20	26.00	24.00	32.20	33.00
Demonstrated experience in providing the products and services	25.00	14.60	15.60	20.60	18.20	16.80	16.40	19.20	24.00	18.60	19.00	14.20
Customer service availability (multiple direct contacts assigned)	25.00	17.20	16.60	20.60	17.40	16.60	14.00	15.60	23.00	15.60	13.80	14.80
Availability and quality of reporting	15.00	11.80	11.80	11.80	11.80	11.80	11.80	11.80	14.60	11.80	11.40	11.80
Total Score	100.00	70.80	58.80	76.60	71.00	60.40	71.00	77.80	87.60	70.00	76.40	73.80

Final Ranking:

1. Optum Financial
2. Navia Benefit Solutions, Inc.
3. HSA Bank
4. Total Administrative Services Corporation (TASC)
5. Voya Financial
- 6.-7. Interflex Payments LLC dba Ameriflex
- 6.-7. Metropolitan Life Insurance Company
8. ASIFlex
9. Surency Life and Health Insurance Company
10. Lively
11. Creative Benefit Administrators